



NEWS AND INFORMATION FOR OUR VALUED CUSTOMERS

Hello everyone! We hope you are doing well and are ready for a great summer. Both the North Carolina and Virginia stores are packed with all the toys needed to help make this a fun filled summer for the whole family. We have a huge selection of towable tubes including new models with fins which will help give the rider more control. Please enjoy browsing each showroom for wakeboards, tubes, vests and much more.

REVIEW OF THE PAST TWELVE MONTHS: This has been the most challenging time for most of us. Our thoughts and prayers are with all those affected or who knows someone affected by these tough times. We, like many other companies, have had to make some difficult decisions within our two locations. For the first time since opening in 1995, we had to let some wonderful people go. This helped us survive the past winter but caused delays in performing current service work. We are very sorry if you have been inconvenienced!

LGWS GOALS FOR 2009:

- 1.** To improve our turn-around-time on service work. To accomplish this we must evaluate what work we take in. It has become more and more difficult to get parts for boats and motors we don't sell or boats that are more than 15 years old. If service work is needed, please contact either location for clarification (VA 434-636-2175 or NC 252-537-7900).
- 2.** Communicate more efficiently. It would help us if all service work requests were either given in person or email us a request. Requests by phone are not a guarantee that all information was recorded correctly and put on the schedule. (email VA at corky@lakegastonwatersports.com or email NC at cheryl@lakegastonwatersports.com)

- 3.** Give our customers the best products and pricing. We beat up our suppliers for the best pricing so we can offer savings to our customers. This is not an easy task but we know it is important and necessary. We will do our best to compete with other advertised pricing. Example: For the month of May we are excited to offer up to \$10,000 off already reduced pricing on all in stock Bryant Boats and select models of Chaparral boats. Call for details!
 - 4.** Most importantly – Work hard, work smart, and survive! Don't worry, we're not going anywhere!
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SERVICE INFORMATION:

We think it is important to discuss the issue of **ETHANOL** in the fuel tanks of marine engines. Ethanol (E10) is a combination of 10 percent ethanol and 90 percent gasoline. When introduced into the fuel tanks of marine engine systems, E10 fuel can dissolve fuel system components, creating contaminants that cause plaque to form, which may ultimately lead to the destruction of the engine itself. The experts state that ethanol will clean gum and varnish as well as surface corrosion from any surface it contacts in the boat fuel system as well as storage and transport tanks in the fuel distribution system. Ethanol will increase the amount of water accumulating in fuel tanks. Ethanol may dissolve plastic resins used to make some fiberglass tanks. Many marine manufacturers have written articles trying to educate the public on the effects of ethanol and offer some advice to minimize the occurrence and severity of the negative effects. Some advice offered by marine manufacturers is as follows:

- If at all possible do not use E10 fuel and never use fuel with ethanol content higher than 10%.
- Install a water/fuel separating filter between the fuel tank and the engine if one isn't already in place, and spend the extra dollar or two to get a 10-micron cartridge for the filter, rather than the traditional 30-micron cartridge. The finer cartridge does a better job of removing water and impurities.
- Add the manufacturer's recommended amount of fuel stabilizer to every tank when you fill up, unless you're going to burn up the tank within a week or so. Stabilizer will help keep ethanol from separating, and as a result keep water that gets absorbed in the fuel from accumulating in troublesome concentrations at the bottom of the tank.
- If there are indications of excessive water and contaminants collecting in the filter then it is recommended to change the 10 Micron filter every 25 hours until there are no more symptoms.

- Normal filter changes are recommended every 50 hours of operation.
- Buy name brand fuel and if possible from the same station.
- Keep your engine well tuned and lubricated.

SHADY SHACK GRILL

For those who haven't had the pleasure of eating at the Shady Shack Grill (VA location) you are missing a real treat. Karen Johnson, manager of the grill, has created a wonderful menu. Whether you're in the mood for a Monster Burger, Boars Head Sandwich or shrimp & scallops you'll never be disappointed. You can check out the full menu on the VA link. Bring your appetite!

THANKS!

We can't say this enough. It has been our pleasure to service the Lake Gaston community. We have met so many wonderful people and feel blessed to be here. I know we have frustrated some of you with our slow service or small mistakes, but in the end we hope you have been satisfied with the end result. We'll always stand by our work and do our very best to deserve your trust. THANKS TO YOU ALL!!